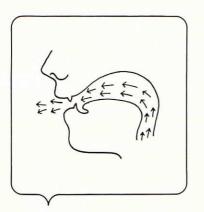
#### Unit 40 h hat

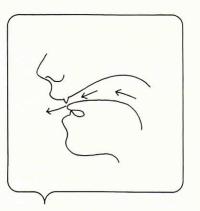


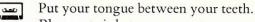


Push a lot of air out very quickly.

Do not touch the roof of your mouth with your tongue.

#### Unit 41 0 thin





Blow out air between your tongue and your top tee

## Numbers / Times / Prices / Dates / Fractions / Decimals

1) Wr	ite the	se num	bers ir	words	:									
0 zero/	nought /	ʻoh'	1			2			3			4		
5			6			7			8			9		
2) No	w prac	tise say	ying th	ese pho	ne nui	mbers \	with a	partner:	:					
0246 17 0019 03	23598 5 785624			0733 844 0327 590				0348 692 051 9564					26 511997 0 439 7685	
3) Wr	ite the	se num	bers ir	words	:									
0				10										
								20				2.4		
,														
7				17				70				56		
8				18				80				69		
9				19				90				82		
<b>4) No</b> 11.55 7.05	w prac	tise say 5.35 9.30	ying the	ese time 18.10 6.20	es with	n a part 4.30 12.00	ner:	10.15 3.25		17.02 1.35		23.25 8.40		2.45 15.50
A hundre A billion	ed	se num			A thousa	ion				A hundr	ed thousa	and		
6) No	w prac	tise say	ying th	e follow	ing wi	th a pa	rtner:							
a) Numl	bers:													
13	30	14	40	15	50	16	60	17	70	18	80	19	90	
33	54	89	11	66	73	511	999	856	101	3,654	1,509	95,767		
501,203		697,405	i	71,212,6	05		31,269,	745		547,296	,813	367,194	,528	
h) Dooir	mal Curre	noice:												
£25	60p	£31.7!	5	\$32	50c	\$19.9	5	€45	99c	€1.75	£8bn	\$17tr	€90m	
	'													
c) Dates	S:													
12 April		21 May		February		March 1		4 July		ıst 31	January		8 June	
1961	1815	1492	1066	1564	1616	1776	1300	2000	2001	2015	1865	1943	1290	
21/10/6	1	31/12/99	9	4/6/09		7/9/02		30/11/04		14/1/72		29/09/14	ļ	
-I\ FI														
d) Fract		1/	1/	2./	3/.	7/	10.1/		г 3/	, 5/		10.2/		
1/2	1/3	1/4	1/8	2/3	3/4	7/8	10 ½		5 ¾	6 5/8		$12\frac{2}{3}$		
e) Decir 5∙8	mals: 41·532		8.907		68.4%		95.672	рс	17.308	рс		99.999%	, )	

100
1,000
10,000
100,000
1,000,000
10,000,000
100,000,000
1,000,000,000
1,000,000,000,000

123

987

465,123

546,987

879,465,123

312,546,987

## **DECIMAL CURRENCIES**

€1 = one euro one euro = one hundred cents

€10 = ten euros 25c = twenty-five cents

€10.25 = ten euros twenty-five

\$1 = one dollar one dollar = one hundred cents

\$12 = twelve dollars 50c = fifty cents

\$12.50 = twelve dollars fifty

£1 = one pound one pound = one hundred pence

£46 = forty-six pounds 99p = ninety-nine pence

£46.99 = forty-six pounds ninety-nine

#### AT THE CINEMA

'Elementary Unit 2' https://www.youtube.com/watch?v=7TT_puEGITQ
1) Which film do Chris and Louise want to see?
2) How much are the tickets?
3) What time does the film start?
4) On which screen is it?
5) Which film do Alison and Josh want to see?
6) How much are the tickets?
7) When does the film start?
8) On which screen is it?

## An evening out

- a) Look at adverts A–C. Which is for:
  - 1 a cinema? 2 a concert? 3 an exhibition?
  - b) R2.12 Listen and write the missing times 1–5 on the adverts.



# The Lewisham Gallery

Molesworth St, Lewisham SE13

Modern Art in Europe April 2<sup>nd</sup>–May 25<sup>th</sup>

Opening times:

10.00-1 Mon-Fri 10.00-2 Sat & Sun

(Students/Children b)£\_\_\_\_)

Ticket office: 020 8960 2424 www.lewishamgallery.org.uk

(B)

(C)

# Mary Colgan at the Camden Apollo

Thursday 4<sup>th</sup>/Friday 5<sup>th</sup> April at <sup>3</sup>\_\_\_\_\_ p.m.

Tickets c)£\_\_\_\_\_ and d)£\_\_\_\_\_ (plus booking fee)

From the box office or by credit card on 0870 636 3200 or book online at www.ticketstoday.co.uk



## The Ritz

Catford, London SE6
Films for all the family April 5<sup>th</sup>-11<sup>th</sup>

Sons and Daughters (12)

3.25, 4\_\_\_\_\_, 8.50

Good Times, Bad Times (15)

5\_\_\_\_\_, 5.10, 8.30

Tickets:  $e^{i}$ £ adults,  $f^{i}$ £ children.

For more information phone 0870 505 2000 www.ritzcatford.co.uk

8

a) Work in pairs. How do you say these prices?

£20 £7.50 40p £29.99 €9 €6.50 \$35 50c

- b) R2.13 P Listen and check. Listen again and practise.
- c) R2.14 Listen and write the ticket prices a)–f) on the adverts.
- a) Kate is at the cinema. Match the ticket seller's part of the conversation a)—d) to Kate's sentences 1–4.



#### KATE

- 1 Two tickets for Sons and Daughters, please.
- 2 Yes, please. How much is that?
- 3 Here you are. What time is the film?
- 4 Right. Thanks a lot.

#### TICKET SELLER

- a) £13, please.
- b) You're welcome. Enjoy the film.
- c) Two adults?
- d) Ten to nine.
- b) R2.15 Listen and check.
- c) Practise the conversation in pairs.

#### Real World Asking about prices

- a) Write is or are in the gaps.
  - 1 How much ..... that?
  - 2 How much ..... the tickets?
  - 3 How much ..... the concert?
  - 4 How much ..... these books?
  - b) Check in RW23 p125.
- Work in pairs. Student A  $\rightarrow$  p105. Student B  $\rightarrow$  p113. Follow the instructions.

Sunday Monday Tuesday Wednesday Thursday Friday Saturday January February March April May June July August September

October

November

December

# ORDINAL NUMBERS

1st	11th		21st	twenty-first
2nd	12th	twelfth	22nd	
3rd third	13th	thirteenth	23rd	
4th fourth	14th		24th	
5th	15th		25th	
6th	16th		26th	
7th	17th		27th	
8th	18th		28th	
9th ninth	19th		29th	
10th	20th	twentieth	30th	thirtieth
			31st	thirty-first

#### SPEAK OUT INTERMEDIATE

**UNIT 3: The Virtual Revolution** 

'Speakout Intermediate BBC DVD PREVIEW Unit 3 with substitle' https://www.youtube.com/watch?v=JQLuT\_4pXqo

- 1) How many people use the World Wide Web?
- 2) How does Bill Gates describe the Internet?
- 3) How does Steve Wozniak describe the Internet?
- 4) How does Al Gore describe the Internet?
- 5) How many British people use the Internet?
- 6) How much money is spent shopping online?
- 7) How many people use dating websites every month?

The Web / the Internet Wealth To level / levelling

Realms of knowledge Values To tweak

Web addicts An outfit

Now watch Unit 1: Second Life

'The Second life'

https://www.youtube.com/watch?v=eARX76sosnE

- 1) How much does it cost to take part in 'Second Life'?
- 2) What is an Avatar?
- 3) How many people inhabit the virtual world known as 'Second Life' ?
- 4) Where do the Avatars' owners come from?

Now make some predictions about the future based on what you have seen.

#### NUMBERS, DATES, PRICES etc.

In groups of two, ask and answer the following questions

- 1) What is your phone number?
- 2) How old are you?
- 3) What time is it?
- 4) What is your address?
- 5) On which floor do you live?
- 6) What is the date today?
- 7) What was the date yesterday?
- 8) When is your next English lesson?
- 9) What is your date of birth?
- 10) How much does a cup of coffee cost?
- 11) How much is a train ticket or a bus ticket to Macerata?
- 12) What is the population of your town?
- 13) What is the population of Italy?
- 14) What is the rate of inflation at the moment?
- 15) What is the unemployment rate at the moment?
- 16) How many Italians have died of the Covid-19 Coronavirus?

#### **COUNTABLE NOUNS**

There chairs are some a lot of several a few There aren't any chairs many enough There chairs are no ? chairs Are there any many enough **How many** are there? chairs

#### **UNCOUNTABLE NOUNS**

+	There	is	some a lot of a little hardly any	water	
_	There There	isn't	any much enough no	water	
•					
?	Is	there	any much enough	water	
	How much		· <b>U</b>	water	is there?

# https://www.youtube.com/watch?v=3h5QY9P2NoM&list=PL4i94XvGdq13GoiRGYAc2ZJza427X6WNe&index=2 1) What is Rob Sinclair's job? 2) How many hours does he work, per week? 3) Why did he decide to work part time? 4) How many hours a week does Richard Steele work? 5) How many days does he work per week? 6) Why did he decide to work part time? 7) How old is Bernard Brody? 8) How many hours a week does he work? 9) Why did he decide to work part time? 10) How many men work part time now? 11) How many men worked part time 20 years ago?

#### DISCUSSION

PART-TIME WORK

'SO UI U02 DVDclip'

Have you ever worked part time?

If you were in Rob, Richard or Bernard's position, would you work part time?

What would be the advantages and disadvantages of part-time work in each case?

#### MONITORING APPS

1) How i	many wireless health and fitness apps are available to ordinary consumers now?
2) How i	many wireless health and fitness apps will be available in a few years' time?
3) Wher	e can ordinary consumers buy wireless health and fitness technology?
4) These	e devices can measure the following aspects of your health and fitness:
i)	How steps you took during the day.
ii)	How food you ate.
iii)	How people you met.
iv)	How hours you slept last night.
v)	kind of brain activity occurred while you slept.
vi)	healthy your heart is.
vii)	How alcohol is in your bloodstream.
viii)	high you can jump.
DISCUS	SSION
Do you ı	use any wireless health and fitness apps?
If so, ho	w many ?
If not, wi	hich ones would be most useful for you, do you think?
Which o	nes would be most useful for young people ?
Which o	nes would be most useful for middle-aged people?

Which ones would be most useful for old people?

#### Vocabulary Containers

a Work in pairs. Match the containers in A to the things in B. Find at least two things for each container. Then check in VOCABULARY 8.2 p145.

A
a bottle of a bag of a tin of a box of
a can of a carton of a jar of a packet of

В milk tuna biscuits sweets cat food orange juice marmalade ketchup chocolates guos potatoes olive oil beans tissues lemonade crisps

**b** Work with your partner. What other words can you use with the containers in **1a**?

a packet of cigarettes a tin of dog food

2 a Work in new pairs. Test your partner on the phrases in 1a and 1b.

milk a bottle of milk or a carton of milk

b Tell your partner which things in 1a are in your kitchen.

#### Speaking and Listening

- Work in groups. Discuss these questions.
  - 1 Are there any recycling laws in your country? If so, what are they?
  - 2 Can you recycle things where you live? If so, what do you recycle?
  - 3 What do you throw away that could be recycled?
- **a** Look at the picture. Which things from **1a** can you see in the kitchen?
  - **b** CD2 31 Listen to James, Val and Pete. Choose the correct answers.
  - 1 Val and Pete don't have anything/have something to eat.
  - 2 James recycles some/doesn't recycle any of his rubbish.
  - 3 The UK recycles 70%/40% of its rubbish.
  - 4 British people throw away 3/7 times their own body weight in rubbish every year.
  - 5 Parts for fridges can be made from tins/ plastic bottles.
  - 6 James is/isn't going to recycle in the future.



- a Work in pairs. Who says these sentences, Val, Pete or James?
  - 1 Oh, there's a bit of pasta left if you're hungry. James
  - 2 Well, I've found some coffee, but there's no sugar.
  - 3 There's enough milk for two cups, but not enough for three.
  - 4 There are plenty of tins of cat food in the cupboard.
  - 5 Too much rubbish is just thrown away.
  - 6 Hardly any people in our building recycle stuff.
  - 7 And there aren't enough places to recycle in this city.
  - 8 Look, there's loads of paper and several plastic bottles.
  - 9 Well, there's plenty of information on the internet.
  - Yes, too many people just don't make the effort.
  - 11 I've got a few friends who recycle things.
  - 12 We made a little progress there, I think.
  - b CD2 31 Listen again and check.

#### **HELP WITH GRAMMAR**

Quantifiers

- a Look at the words in pink in 5a. Are they countable nouns (C) or uncountable nouns (U)?
  - **b** Look at the words/phrases in blue in **5a**. Write them in the table.

quantity	plural countable nouns (bottles, tins, etc.)	uncountable nouns (rubbish, stuff, etc.)
nothing	not any no	not any
a small quantity	not many hardly any	not much
a large quantity	a lot of/lots of loads of	a lot of/lots of
more than we want		
less than we want		
the correct quantity	enough	

c Look at these sentences. Then choose the correct words in the rules.

I've found some coffee. There isn't any sugar.

Is there any milk? There's a lot of stuff here.

I haven't got many cups. Is there much rubbish?

- We usually use some/any in positive sentences.
- We usually use some/any in negative sentences and questions.
- We don't usually use a lot of/much or many in positive sentences.
- d Check in GRAMMAR 8.2 > p146.

#### HELP WITH LISTENING

Quantifiers

- a CD2 32 Listen and write the sentences you hear. You will hear each sentence twice.
  - **b** How many words are there in each sentence? Contractions (*there's*, etc.) count as two words.
  - **c** Work in pairs. Compare sentences. Underline the quantifiers in each sentence.
- 8 CD2 33 PRONUNCIATION Listen again and practise. Copy the linking.

I think there's a bit of milk in the fridge.

- 9 a Choose the correct words/phrases.
  - 1 There are no/any recycling bins in my street.
  - 2 I probably drink too much/too many coffee.
  - 3 I got too many/hardly any sleep last night.
  - 4 I know a few/a little words in other languages.
  - 5 I know a bit of/several people from the UK.
  - 6 I always have many/plenty of time to do my homework.
  - 7 I haven't got enough/several money to go on holiday.
  - 8 I've been to some/any interesting places.
  - 9 I probably eat too much/too many sweets.
  - 10 I usually have several/a little milk in my tea.
  - b Tick the sentences in 9a that are true for you.
  - Work in pairs. Take turns to say your true sentences. Ask follow-up questions if possible.

#### Get ready ... Get it right!

Write four good things and four bad things about the town or city you are in now.
Use these ideas and your own. Use the quantifiers from **6b** in your sentences.

rubbish recycling bins traffic cycle lanes parks public transport places to park pollution shops places to go at night cinemas art galleries noise at night

There's too much rubbish in the streets. There aren't enough recycling bins.

- a Work in groups. Tell the other students your sentences. Discuss your ideas. Do you agree? Then choose the two best and two worst things about this town or city.
  - **b** Tell the class the two best and two worst things about this town or city.



## TESLA



Headquarters in Palo Alto

Formerly

Tesla Motors, Inc. (2003–2017)

(2003–201

**Type** 

Traded as

**Public** 

- Nasdaq: TSLA
- NASDAQ-100 component
- S&P 500 component

ISIN

US88160R1014

- Automotive
- Energy storage
- Energy production

**Founded** 

Key people

Industry

1 July 2003;

Headquarters

Palo Alto, California

USA

- Elon Musk CEO
- Robyn Denholm
   Chairwoman
  - Zach Kirkhorn CFO

**Products** 

Electric vehicles

Tesla batteries

Solar panels and roofs

▲509,737 vehicles (2021)[2]

Production output

▲3,022 MWh batteries (2020)<sup>[3]</sup>

▲205 MW solar (2021)[3]

Revenue
Operating
income

▲US\$31.536 billion (2021)<sup>[4]</sup>
▲US\$1,994 million (2021)<sup>[4]</sup>

Net income

▲US\$721 million (2021)[4]

Total assets

▲US\$52.148 billion (2021)[4]

Total equity

▲US\$22.225 billion (2021)[4]

Owner

Elon Musk (21%)<sup>[5]</sup>

Number of employees

**▲**70,757(2021)<sup>[6]</sup>

SolarCity

- Tesla Grohmann Automation
- Maxwell Technologies
- DeepScale
- Hibar Systems
- SilLion

Website

**Subsidiaries** 

www.tesla.com

# 10

# **Facilities**

### Starting point

- Work with a partner. List as many places of work as you can in two minutes.
- Which ones would you most like to work in?
  Which ones would you least like to work in?
  Give reasons for your answers.

## Working with words | Describing a place of work

1 What do you know about Google's offices? What kinds of facilities do you think they have?



- 2 Read the article and answer the questions.
  - 1 How did the company change its workplace?
  - 2 What facilities does it provide?
  - 3 What are the advantages of this kind of workspace?

# GOOGLE OFFICES

When Google decided to remodel its London Headquarters, it began by knocking down the walls and getting rid of any old-fashioned office furniture. Into the empty space, they mixed hi-tech video-conferencing facilities alongside spacious breakout areas, including one which has grass, deckchairs and even a rowing boat – good for one-to-one meetings.

'You won't find private offices. We prefer open-plan spaces,' explains Nelson Mattos, Vice President for Product and Engineering. 'Our experience is that a comfortable, open and fun environment encourages creativity and openness. Open spaces make chance interactions more likely, and chance interactions often lead to the greatest ideas.'

Many of these chance interactions probably take place in the **futuristic** corridor that links the different spaces. Along its walls are whiteboards with the notes and scribbles left by employees. At one end, there's a **state-of-the-art** presentation suite which looks like a small cinema – it even has film posters on the walls.

And for employees who need a break from this stress-free environment, there's a gym, and a games room with pool table and video games console. If you like music, there's even a fully-equipped music room where colleagues can jam together. The company believes it all goes towards generating new ideas and keeping employees at the top of their game.

#### Glossary

to jam (v) to play music with other people at the top of your game (idiom) to be the very best at what you do

	4 Match the adjectives in bold from the text in 2 to definitions 1–9. One answer matches two adjectives.  1 out-of-date
	area 🖰
	factory showroom
presentatio	n suite warehouse 🕱
soffee o	rea canteen video-conferencing
GOIICG &	meeting rooms
	6 ▶ 10.1 Listen to two people talking about workspaces and facilities.  What adjectives do they use to describe them?  Speaker 1:
	7 The speakers use these adverbs to intensify the adjectives. Write them in the correct position on the scale, from weak to strong.  very really fairly not very extremely pretty not exactly
	weak strong
	$8 \triangleright 10.1$ Listen again and match the adverbs in 7 to the adjectives in 6.
<b>Tip</b>   <i>like</i> We use <i>like</i> in different ways to describe something.	>> For more exercises, go to Practice file 10 on page 124.
What you enjoy:  I like listening to music while I work.  Appearance: It looks like a cinema.	<ul> <li>Work with a partner. Take turns to describe the following, using adverb + adjective combinations.</li> <li>Your ideal place of work</li> <li>Your favourite building in the world</li> <li>Part of the building you work in which you don't like so much</li> </ul>

· A place where you often relax

of work. Students A and B, turn to page 140.

10 Work with a partner. You are going to talk about some different types of places

Asking for general description:

What are your offices like? A bit old-fashioned.

would you like to have? Why?

3 Which of the facilities at Google does your workplace have? Which facilities



### Language at work | Quantifiers

- 1 What kind of health and safety rules do you have at work? How do they protect employees?
- 2 Read part of an information leaflet about workplace health and safety facilities. Write the following headings in 1–3:

Employers must provide the right workplace facilities for everyone in your

Health Safety Welfare

5

2 Uncountable nouns

Use the quantifiers more than once.

workplace. These include:

Drinking water		
<ul> <li>Drinking water</li> </ul>	<ul> <li>Suitable lighting</li> </ul>	<ul> <li>Clearly marked fire exits</li> </ul>
A place to store clothing	A clean workspace	Windows that can be
Somewhere to take	Comfortable seating	opened in all rooms
breaks	outing souting	
101(570.97558		
10.0		
10.2 Listen to two conve	rsations between a hea	alth and safety inspector
n omnlover Tiek ( () the it		ith and safety hispector
n employer. Tick (✓) the ite	ems in the leaflet they	discuss.
10 2 Complete the sente		
10.2 Complete the sente	ences with the quantific	ers from the list. Then list
	1	III
gain and check.		and their mo
gain and check.		
igain and check. nuch some a little a lo	ot of not many any	a few any many
ngain and check.  nuch some a little a lo  much employees cycle	ot of not many any to work and get change	a few any many
ngain and check.  nuch some a little a lo  much some be a little	ot of not many any to work and get change this facility?	a few any many
ngain and check.  nuch some a little a lo  much some people use  How people use  There isn't space	ot of not many any to work and get change this facility?  e for 20.	a few any many ed in here.
nuch some a little a lot employees cycle  How people use  There isn't space  We also have lo	ot of not many any to work and get change this facility?  e for 20.  ckers along the wall out	a few any many ed in here.
### and check.  ### and check.  ### and check.  ### and check.  ### alittle a log  ### employees cycle  ### How people use  ### There isn't space  ### We also have log  ### Are there places	ot of not many any to work and get change this facility?  e for 20.  ckers along the wall out for staff to go during the	a few any many ed in here.
### and check.  ### and check.	ot of not many any to work and get change this facility?  e for 20.  ckers along the wall out for staff to go during the	a few any many ed in here.
again and check.  nuch some a little a lo  much some mployees cycle  le How people use  much some masses  much some muc	to of not many any to work and get change this facility?  for 20.  ckers along the wall out for staff to go during the chairs.	a few any many ed in here.
again and check.  much some a little a lot  people use  There isn't people use  We also have lot  Are there places  This room has a table and  To be honest, st	to of not many any to work and get change this facility?  e for 20.  ckers along the wall out for staff to go during the chairs.  aff use it.	a few any many ed in here.
### and check.  ### and check.	to of not many any to work and get change this facility?  e for 20.  ckers along the wall out for staff to go during the chairs.  aff use it.  windows.	a few any many ed in here. side. neir breaks?

LANGUAGE POINT	
1 quantifiers used with countable nouns some, many,	
2 quantifiers used with uncountable nouns	
3 talk about small quantities/amounts	
4 talk about large quantities/amounts	
5 ask questions about quantities/amounts	
6 make negative statements about quantities and amounts	

6 Complete the information in the Language point with the quantifiers from 4.

>> For more information, go to Grammar reference on page 125.

- 7 <u>Underline</u> the correct words in *italics*. In one sentence, both words are correct.
  - 1 How much / many free time do employees have at lunchtime?
  - 2 There's many / a lot of extra space in my office. Most of the cupboards are empty.
  - 3 Do you have much / any facilities for people with children?
  - 4 A few / A little people were interested in your suggestion for starting a choir but most didn't reply.
  - 5 Since the café closed, we don't have some / any good places to go for lunch.
  - 6 There's some / a few space over there for chairs and a table.
  - 7 There's only a few / a little coffee left in the jar. Can we order some more?
  - 8 Not many / a lot of companies have facilities for musical instruments.

#### >>> For more exercises, go to Practice file 10 on page 125.

- 8 Work with a partner. Take turns to ask and answer questions about these facilities for staff in your workplace.
  - Lockers and storage facilities
  - Water coolers
  - Areas to relax
  - Exercise facilities (e.g. a gym)
  - Places to eat and make drinks
  - Parking spaces
  - Meeting rooms
  - · Other?

Example: A Do you have any lockers for employees?

B No, there aren't any lockers for employees but there is a lot of space next to everyone's desk.

### **Practically speaking** | How to use too and enough

<ol> <li>10.3 Listen to a conversation with a health and safety inspector in a factory. What facility are they discussing? Write too or enough in the sentences.</li> <li>1 This room isn't big</li> <li>2 We don't have lockers.</li> <li>3 The room is dark.</li> <li>4 There are fave shairs.</li> </ol>
4 There are few chairs.  2 Look at the sentences in 1. Do we use too or enough?  a before an adjective b after an adjective c before much/many/few/little + noun
<ul> <li>d before a noun to say whether there is/isn't the correct quantity</li> <li>3 Work with a partner. Describe each situation with too or enough.</li> <li>• Fifty people work in this building. It was designed for 35.</li> <li>• These files need about 100 CB. My lanton has 50 CB of spars memory.</li> </ul>

- These files need about 100 GB. My laptop has 50 GB of spare memory.
- The sun is very bright today. I can't see my computer screen.
- I'm freezing. Why is the air conditioning on?
- The staff are all chatting. We need to find them some more work to do.
- There are three empty shelves in the storeroom. Three boxes of stationery have just arrived.

**Example:** This building is too small. / This building isn't big enough.

4 Make three more sentences about your company facilities with too and enough. Tell your partner.



# **Business communication** | Making suggestions and recommendations

- 1 How do you make suggestions in your company? By email or comment forms? Do you use a suggestion box?
- 2 Complete the comments from a suggestion box with expressions from the list. why don't have you thought about we could always couldn't we do



#### COMMENT FORM

Because so many
parents work here now,

we
have a crèche for young children?
Then we wouldn't have so many
problems with childcare. And

see our children at lunchtimes,
which would also be good for
motivation.

#### COMMENT FORM

I don't want to complain about the new relaxation room – it's extremely comfortable and spacious! But 3

having some entertainment in there? I read about employees at one company where they have a special room called an Anarchy Zone. They can play computer games, table football, or watch TV. 4\_\_\_\_something like that?

#### **Key expressions**

#### Suggesting

What/How about (+ verb + -ing)?

Why don't we (+ verb)?

Maybe we should (+ verb)

Perhaps we could (+ verb)

Couldn't we (+ verb)?

Have you thought about

(+ verb + -ing)?

We could always (+ verb)

#### Recommending / Expressing doubt

I think we should consider (+ noun / + verb + -ing) We might be better off (+ verb + -ing)

It's probably worth (+ verb + -ing)

I'd recommend (+ that / +

It would be better to (+ verb)

It might prove (+ adjective)
I have a few reservations about (noun / + verb + -ing)

I'd rather not (+ verb)

#### Responding

I really like it.
It's/That's a good idea.
Sorry, but I don't think that would work.
I'm not sure.
Great.
Exactly.

- 3 ▶ 10.4 The facilities manager is discussing the suggestions in 2 with an architect. Listen and answer the questions.
  - 1 Why can they only choose one of the ideas?
  - 2 Which one do they choose and why?
- 4 Choose the correct words in italics.
  - 1 Well, it might prove difficult / difficulties to have both.
  - 2 I think we should consider have / having ...
  - 3 Besides, I have a few reserves / reservations about ...
  - 4 You might be better / the best off without it ...
  - 5 I'd rather not have / having it.
  - 6 I'd recommend to put / putting it here.

ວ	► 10.4 Listen again and tick (✓) the res	ponses you hear in the meeting	
	I really like it.		
	Good idea.		
	Sorry, but I don't think that would work.		
	I'm not sure.		
	Great!		
	Exactly.		

- >> For more exercises, go to Practice file 10 on page 124.
- 6 Work with a partner. An architect is redesigning your office space. Turn to page 140.
- 7 Work in small groups. After redesigning your offices, imagine that your company lets you have an Anarchy Zone an area to relax and forget about work for a few minutes with four items in it.
  - 1 Make suggestions for what you would put in your Anarchy Zone. For example, a TV, computer games, books, etc. Give reasons for these suggestions. Respond to others' ideas. Decide on the four items you will have in the zone.
  - 2 Present your final recommendation to the rest of the class.
  - 3 Comment on the other groups' recommendations.

# **10** Practice file

#### Working with words

1	Read these comments from people talking about
	their places of work. Match the adjectives from the
	list to the comments.

fully-equipped <del>open-plan</del> comfortable spacious old-fashioned state-of-the-art futuristic fun

- 1 'With the old offices everyone was in separate rooms with closed doors. Now you can see everyone.' \_\_\_\_\_\_\_open-plan
- 2 'The architect must have liked science fiction. The new headquarters looks like a spaceship has just landed!' \_\_\_\_
- 3 'Our new factory has the most modern equipment in the world.'
- 4 'Since we replaced the old computers with laptops, there's so much more room to work in.'
- 5 'I complained about my chair because I kept getting a sore back. This new one is so much better for sitting in for long periods.'
- 6 'I have everything I need in my office. A computer, a photocopier, a fax and a coffee machine.'
- 7 'We have a room for staff with lots of computer games, a pool table and even a trampoline. I believe that adults need to behave like children sometimes.'
- 8 'We don't have many computers in our office. A lot of work is still done using pens and paper!'

# 2 <u>Underline</u> the correct words in *italics* to complete the sentences.

- 1 That bright red colour on the walls isn't exactly / is very relaxing. I was thinking of a light green or something instead.
- 2 It's going to be difficult to change the dates. They're *fairly / not very* flexible.
- 3 My flight was 12 hours overnight. I'm really / exactly tired.
- 4 We've had some extremely / pretty good ideas so far but I think we can do better. Let's keep brainstorming.
- 5 The negotiations went fairly / extremely well. We didn't get everything we wanted, but neither did they. I still think we might get what we want in the end, though.
- 6 This new software is *very / not very* easy to use. I learnt all the basic functions in less than an hour.
- 7 We're all not exactly / extremely happy with your performance this year, so I see no need for you to make any changes.

#### **Business communication**

1	I series series so that they have				
	t	he same meaning as the first sentences.			
9	1	I'm not sure it's a good idea to do this.			
		I have a few reservations			
		about doing this			
	2	How about changing the colour?			
	72	Why don't we?			
	3	and the make a better oner.			
		I think we should consider			
	4	I don't think we'll be able to convince them of our			
		proposals.			
	Mary	It might prove			
	5	Perhaps we could provide some chairs.  Couldn't?			
	6	We could always have music in the factory.			
		Have you thought about			
		?			
	7	Do you mind if I don't come?			
		I'd rather			
	8	I'd recommend looking at this again tomorrow			
		morning.			
		I'd recommend that			
2	C	omplete the missing words in the conversations.			
	1	A What do you think of this idea?			
		B Great. I really like it.			
	2	A It seems like a bad plan to me.			
	_	B No! It's a g i			
	3	A Maybe we should change the office round so			
		that everyone shares desks.			
		B Sorry, but I don't think that w			
		W			
	4	A This new system seems slower than the old one			
		B I agree. Replacing the old one m			
		pto be a bad idea!			
	5	A These new meeting rooms are very large but I			
		don't like the colour.			
		B We c a repaint them.			
6	6	A Let's cancel the order for new desks.			
		B Yes, I like the old ones. B, we can't			
		really afford them.			

#### Language at work

#### GRAMMAR REFERENCE

#### Quantifiers

Form

Quantifiers (e.g. *much*, *many*, *some*, *any*, *a little*, *a lot of*, *a few*) come before nouns.

There are a few problems with the order.

We don't have much time.

#### Use

The quantifier you use depends on the type of noun (countable or uncountable) that follows it.

1 Countable nouns have a singular and plural form (usually ending in -s, but some plurals are irregular). Uncountable nouns only have one form.

Countable nouns: chair (chairs), employee (employees), man (men), child (children)

Uncountable nouns: time, money, information, coffee

2 Use some, any, a lot of with countable AND uncountable nouns.

There are a lot of employees in this factory. There's a lot of money in my bank account.

3 Use *many* and *a few* ONLY with plural countable nouns.

How many employees are there? Only a few.

- 4 Use much and a little ONLY with uncountable nouns.

  How much information do you have? Only a little.
- 5 Any, much and many are mostly used in questions or negative statements.

How **much** money do you need? Do you have **any** problems?

There aren't many employees in this company.

6 *Some* is mostly used in questions or positive statements.

Could you give me some help? I've got some work for you to do.

7 *A lot of* can be used with questions, negative statements and positive statements.

He gets / doesn't get a lot of support in his job. Do you get a lot of emails every day?

8 To make a comparison with countable or uncountable nouns you can use *more*.

I need more time to work on this!

We need more clients!

9 To make the comparative of *little / not much* with uncountable nouns, use *less*.

My new boss has **little** time for my questions. My new boss has **less** time for my questions than my old boss.

10 To make the comparative of *few / not many* with countable nouns, use *fewer*.

The company doesn't deal with many clients. The company deals with fewer clients than ours.

Correct the sentences which have mistakes. Tick (		
he correct sentences.		
Do you have any informations about these		
people? <u>information</u>		
How many people do you employ?		
Sorry, I don't have much time. Let's be quick.		
A little customers have complained about the increase.		
I'm afraid we don't have many paper in stock.		
There isn't much demand for this line any more.		
Give him any more time to finish this.		
I've got fewer space in my new office than in my old one		
A lot of people said they preferred the taste of this one		
I'd like a little help with that, please		
wo people are checking the store cupboard at		
ork. Complete their conversation with a suitable		
uantifier.		
So, how <sup>1</sup> many boxes of paper clips do we		
have in stock?		
Well, we only have a <sup>2</sup> , so we should probably order some more.		
How about ink cartridges? I don't think there are left.		
B Well, there's an extra box of them here, but we'll need <sup>4</sup> more, sooner or later.		
OK. What about the coffee machine? How 5 coffee is there?		
There's a 6 of that, but there aren't 7 packets of tea.		
Right, so that's paper clips, ink cartridges and tea. Anything else?		
Well, we don't have 8 at the moment, but		

#### Unit 10 | Working with words, exercise 10

Look at this website with offices to rent. Take turns to choose a property and describe it to your partner. Use different adverbs and adjectives to describe it. Your partner must guess which property it is.

#### TOP OFFICE RENTALS

#### Property 1

**Fallows Court Offices** 

5 individual offices on 3rd floor of four-floor building.

Location: Off motorway. Excellent parking. 1 km

from mainline station.

**Built: 2015** 

Facilities: Conference room, Reception area,

Shared kitchen on 2nd floor. No shops or cafés near.

#### **Property 2**

High Towers

Open plan office for approximately 15 staff.

3 individual offices.

Location: City centre. Bus stop outside. No parking.

**Built: 1998** 

Facilities: Shops and cafés nearby. Membership of

local gym.

#### Property 3 Watson's Wharf

50 cubical offices with 2 large breakout areas on 5th floor. Previously used as call centre.

**Built: 2002** 

Location: 3 km from city centre with cycle path.

Parking and bus stop.

Facilities: Canteen on ground floor. Also use of

locker room and showers.

## Property 4 The Old Warehouse

2 open plan areas with 5 offices and conference room.

**Built:** Original warehouse built in 1910, renovated in 2003.

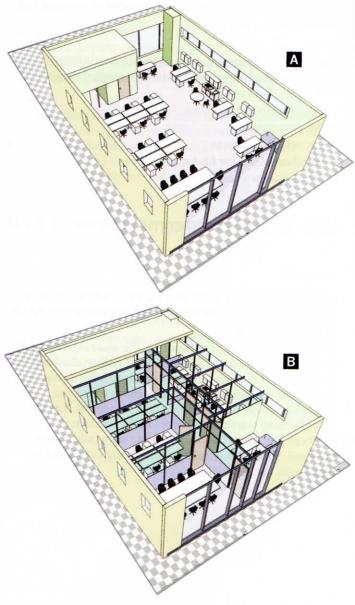
**Location:** 0.5 km from airport. Shuttle bus from city centre (25 minutes). Parking.

Facilities: Canteen. Small shared gym and changing rooms with showers. Fitness classes held three evenings a week.

# Unit 10 | Business communication, exercise 6

1 An architect is redesigning your office space. Look at these two styles of office and read about some advantages and disadvantages for each in the table. Can you add any more?

	Style A	Style B
Advantages	friendly, easy to communicate	good for concentration, private
Disadvantages	noisy, harder for private conversation	not as social, old-fashioned



2 Now prepare and give your recommendation for one of the office styles using the expressions from 4. Student A, promote style A. Student B, promote style B. Respond to the recommendation you hear. Try to come to an agreement with your partner.

Example: A I'd recommend having an open-plan office because ...

**B** I think we should consider building closed offices because ...