THE IMPERATIVE

FORM:

+ Sit down

Be quiet

Please wait here

Please follow me

— Don't talk

Don't smoke

Please don't touch

Please don't go

USE:

We use the imperative

(i) to give instructions, e.g.

"Insert your card, enter your PIN number, collect your money"

(ii) to give advice, e.g.

"Don't keep your PIN number with your card"

(iii) to give warnings, e.g.

"Be careful! Look out!"

(iv) to give orders, e.g.

"Sit down, be quiet and don't move"

MEMOS

PRESENTATION

A memo is an internal communication circulated within a business organization to inform the staff about policies and procedures. Typically, the writer, presents the reader with new information and/or persuades him/her to take action. The register is quite formal and impersonal.

1a) In English, a typical memo template looks like this:

MEMO	
То:	
From:	
Date:	
Subject:	

1b) Study the conventional format of a memo. Your memos should look like this:

MEMO

To: All cleaning staff at the Royal Oxford Hotel

From: The Manager, Peter White

Date: 22 November 2025

Subject: Safety Precautions

From November 23-26, the Royal Oxford Hotel will be the venue for the Woodbine Tobacco Company's annual Sales Conference. In view of the difficulties we experienced last year, I am writing to provide the following guidelines to all cleaning staff. For the duration of the conference:

- Make sure you provide enough ash trays.
- Check beds for cigarette burns.
- Dispose of cigarette butts safely.
- Do not leave electric blankets switched on when not in use.
- Check equipment for frayed cords or other damage.
- Do not forget to report any damage to electrical switches.
- Take note of any electrical equipment other than that supplied by the hotel.
- Keep linen closets and storage cabinets clean and tidy and locked when not in use.
- Do not keep cloths and rags after prolonged use with cleaning fluids.
- Do not dry any cloths that have already been used for cleaning in dryers.
- If you discover any damage, report it to the Manager immediately.

We appreciate your co-operation in this matter.



1c) This is how you should fill in the module and present your message.

MEMO

To: ← NAME OR JOB TITLE OF THE RECIPIENT(S)

From:

NAME AND/OR JOB TITLE OF THE SENDER

Date: ← DATE

Subject: ← THE SUBJECT OF THE MEMO

THE MESSAGE

Ľ

From November 23-26, the Royal Oxford Hotel will be the venue for the Woodbine Tobacco Company's annual Sales Conference. In view of the difficulties we experienced last year, I am writing to provide the following guidelines to all cleaning staff. For the duration of the conference:

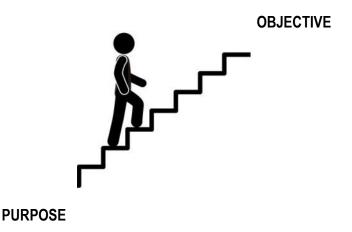
- Make sure you provide enough ash trays.
- Check beds for cigarette burns.
- Dispose of cigarette butts safely.
- Do not leave electric blankets switched on when not in use.
- Check equipment for frayed cords or other damage.
- Do not forget to report any damage to electrical switches.
- Take note of any electrical equipment other than that supplied by the hotel.
- Keep linen closets and storage cabinets clean and tidy and locked when not in use.
- Do not dry any cloths that have already been used for cleaning in dryers.
- If you discover any damage, report it to the Manager immediately.

We appreciate your co-operation in this matter.

PW ullet initials or signature of the sender

2) ORGANIZING THE TEXT: Five Steps From Purpose To Objective

In business, every memo has a **purpose**, which is usually to present the reader with new information and persuade him/her to take action, and an **objective**, the action they are expected to take. We can divide the rhetorical structure of a memo into five basic **Steps**.



You can use this sequence of **Steps** as a guide for writing your own memos. Now look at the steps and their explanations below. **Steps 1**, **2**, **3** and **5** are always necessary. **Step 4** is optional if, for example, your memo is simply providing the recipient with information.

MEMOS: The Conventional Order of Steps

Step 1: TITLE: The subject of the memo.

Step 2: EXPOSITION: Explain the situation. State the main facts and all relevant information.

Step 3: INSTRUCTIONS: Give clear, simple instructions as to what should or should not be done. Use bullet points, if necessary, to break up the information and make it easier to read.

Make sure... Do not forget to... Please ensure that... Please do not forget to...

In future, would you all please... All .. staff should .. if / when / before / after / as soon as / until...

All those concerned should / ought to / must / must not / have to... Always... If possible....

It is important / essential / vital that... Under no circumstances, should / must....

Step 4: REQUIREMENTS: Explain what you want the addressee to do next.

Please contact at the following email address Please let me have your comments...

If you need any further information... Please inform...

Thank you for your co-operation in this matter For further details, please contact...

Your co-operation in this matter is essential and will be appreciated

Step 5: IDENTIFICATION: Usually the sender's initials, first name or a signature.

MEMO

To: All staff at Woodbine Tobacco Company

From: The Managing Director, Ronald Rizla

Date: 22 November 2025

Subject: Fire Safety Plan

Following the recent surprise inspection of the factory premises by local Health & Safety officers, I would just like to make sure that all staff are familiar with the company's Fire Safety plan and emergency procedures. In case of fire, employees should:

- 1. **IMMEDIATELY SOUND THE FIRE ALARM** by pressing the alarm switch in the corridor.
- 2. **DIAL 999** (ask for the Fire Service)
- State your name
- Give the address of the building involved and the nearest intersection
- Give information about the fire, such as which floor it is on, how fast it is spreading, the location of disabled or trapped people.

3. IF YOU CANNOT CONTROL THE FIRE

- **CLOSE THE DOOR** of the room involved, then
- **LEAVE THE BUILDING** using the nearest exit.
- **WALK... DO NOT RUN.** Close all doors behind you and proceed along corridors and down stairways in a quiet and orderly manner. When leaving the building, move away from the doorway to allow others to exit the building.
- DO NOT USE THE ELEVATOR, always use the stairs.
- **ASSIST THE DISABLED AND ELDERLY** to an area of refuge or other safe place, if possible.
- 4. **DO NOT GO BACK INTO THE BUILDING FOR ANY REASON** until you are advised to do so.
- 5. **MEET THE FIRE SERVICE AT THE BUILDING ENTRANCE** to provide information and assist.

For further details, please contact the Fire Officer, Nigel Pry.



3) WRITING

You work in the EDP department of WMD Exports, which has just installed a brand new firewall. Now write a memo to the office staff explaining what you have done and what precautions they should take in order to protect the company's computers from viruses and other forms of malware.

MEMO
То:
From:
Date:
Subject:

Crimes and Criminals

CRIME	CRIMINAL	VERB
Abduction	Abductor	To abduct
sequestro	sequestratore	sequestrare
Arson	Arsonist	To commit arson / set fire to sth.
incendio doloso	incendario	appiccare un incendio
Assault	Assailant	To assault s.o.
aggressione	aggressore	aggredire q.uno
Blackmail	Blackmailer	To blackmail
ricatto	ricattatore	ricattare
Burglary	Burglar	To burgle
furto con scasso	scassinatore	scassinare / svaligiare
Embezzelment	Embezzler	To embezzle
peculato / appropriazione indebita	malversatore	appropriarsi indebitamente
Espionage	Spy	To spy
spionaggio	spia	spiare
Evasion (of service of sentence)	Fugitive from justice	To flee from custody / evade justice
latitanza	latitante	latitare / essere latitante
Extortion	Extortioner	To extort
estorsione	estorsore	estorcere
Forgery	Forger	To forge
falsificazione	Counterfeiter	To counterfeit
	falsario	falsificare
Fraud	Fraudster	To defraud
frode / truffa	Swindler	To swindle
	truffatore / imbroglione	frodare / truffare
Hijacking	Hijacker	To hijack
dirottamento	dirottatore	dirottare
Kidnapping	Kidnapper	To kidnap
sequestro	sequestratore	sequestrare
Money laundering	Money launderer	To launder money
riciclaggio di denaro sporco	riciclatore di denaro	riciclare denaro
Murder / homicide = omicidio / assassinio	Murderer	To murder
Manslaughter = omicidio colposo	omicida / assassino	uccidere / assassinare
Pickpocketing	Pickpocket	To pick people's pockets
borseggio	borsaiolo/a	borseggiare
Robbery	Robber	To rob
rapina	rapinatore	rapinare
Shoplifting	Shoplifter	To shoplift
taccheggio	taccheggiatore	taccheggiare / rubare
Smuggling	Smuggler	To smuggle
contrabbando	contrabbandiere	contrabbandare
Stalking	Stalker	To stalk s.o.
stalking	stalker	fare stalking a q.uno
Tax evasion	Tax evader	To evade taxes
evasione delle tasse	evasore	evadere le tasse / frodare il fisco
Theft	Thief	To steal
furto	ladro	rubare
Trafficking / drug trafficking / people	Trafficker	To traffick
trafficking / organ trafficking	trafficante	trafficare
traffico / di droga / di persone / di organi		
Treason / High Treason / Treachery	Traitor	To betray
alto tradimento	traditore	tradire
Vandalism / criminal damage	Vandal	To vandalize sth.
vandalismo / atti vandalici	vandalo	commettere atti vandalici

THE SIMPLE PAST: to describe finished actions, states or events in the past

FORM

There are regular verbs, irregular verbs and special cases

i) REGULAR VERBS

INFINITIVE: to work

+ I work <u>ed</u> W	e work <u>ed</u>
----------------------	------------------

You worked You worked

He worked They worked

I didn't work We didn't work

> You didn't work You didn't work

They didn't work She didn't work

? Did I work? Did we work?

> Did you work? Did you work?

Did it work? Did they work?

SPELLING

INFINITIVE	PAST	INFINITIVE	PAST
Play	Played	Stop	Sto <u>pp</u> ed
Enjoy	Enjoyed	Plan	Pla <u>nn</u> ed
Like	Liked	Prefer	Prefe <u>rr</u> ed
Die	Died	Occur	Occu <u>rr</u> ed
Study	Studied	Enter	Entered
Try	Tried	Limit	Limited
Travel	Trave <u>ll</u> ed	Bow	Bowed
Patrol	Patro <u>ll</u> ed	Fax	Faxed

ii) IRREGULAR VERBS

INFINITIVE: to have

You had

+ I had We had

He had They had

- I didn't have We didn't have

You didn't have You didn't have

You had

She didn't have They didn't have

? Did I have ? Did we have ?

Did you have? Did you have?

Did it have? Did they have?

iii) SPECIAL CASES

	HAVE GOT	CAN	TO BE	
+	I had got	I could	I was	We were
	You had got	You could	You were	You were
	He had got	He could	He was	They were
-	I hadn't got	I couldn't	I was not	We weren't
	You hadn't got	You couldn't	You weren't	You weren't
	She hadn't got	She couldn't	She wasn't	They weren't
?	Had I got ?	Could I ?	Was I?	Were we?
	Had you got ?	Could you?	Were you?	Were you?
	Had he got?	Could she?	Was it?	Were they?

1) Watch the following video.

'Unit 2 Hustle'

https://www.youtube.com/watch?v=GJOe7mBLPao

2) THE PRONUNCIATION OF PAST TENSE FORMS:

Study the pronunciation rules shown above, then read the passage below aloud.

This is the story of a British criminal who travelled to Brazil and burgled a house in Rio De Janeiro. He waited until it was dark, then he climbed over the wall, walked through the garden and entered the house. He located a valuable painting hanging on the wall, he removed it from its frame with a knife and inserted the canvas into a cardboard tube. Then a pet monkey started screeching and alerted the security staff. The burglar crossed the garden again and escaped over the wall. He wasted no time and travelled to the airport as soon as he could, checked in his luggage, smuggled the painting onto the plane and relaxed in First Class. When the flight landed at Heathrow Airport, the Customs staff identified him and stopped him. He accompanied them to the Customs area where they searched him, his luggage and his clothes. They discovered nothing incriminating, so he asked them if he could leave. The Customs Officer agreed to let him go but ordered his men to follow him to see where he intended to go and what happened next.

Un esempio di memorizzazione "a recitazione": i verbi irregolari

I fonemi passano dalla memoria a breve termine all'archivio fonologico di lunga durata del cervello tramite un processo che potremmo chiamare "a recitazione" (dall'inglese "rehearsal" (Williams & Burden 1997: 16).

Cerca di memorizzare questi gruppi di verbi irregolari ripetendoli ad alta voce a gruppi di tre o quattro, sfruttando la similitudine tra i suoni e il loro ritmo per fissarli nella tua memoria. A questo punto, copri la seconda e/o terza colonna e metti alla prova la tua conoscenza controllando se, leggendo la forma all'infinito, sei in grado di ricordare le forme corrispondenti per le altre due colonne.

INFINITIVE Cut Shut Put	PAST Cut Shut Put	PAST PARTICIPLE Cut Shut Put	INFINITIVE Ring Sing Swim	PAST Rang Sang Swam	PAST PARTICIPLE Rung Sung Swum
Let Set Spread	Let Set Spread	Let Set Spread	Sink Shrink Drink	Sank Shrank Drank	Sunk Shrunk Drunk
Hit Quit Cost	Hit Quit Cost	Hit Quit Cost	Run Come Become Begin	Ran Came Became Began	Run Come Become Begun
INFINITIVE Know Grow Blow Throw Fly Draw Withdraw	PAST Knew Grew Blew Threw Flew Drew Withdrew	PAST PARTICIPLE Known Grown Blown Thrown Flown Drawn Withdrawn	INFINITIVE Buy Fight Bring Think Seek Teach Catch	PAST Bought Fought Brought Thought Sought Taught Caught	PAST PARTICIPLE Bought Fought Brought Thought Sought Taught Caught
INFINITIVE Make Lay Pay	PAST Made Laid Paid Said	PAST PARTICIPLE Made Laid Paid Said	INFINITIVE Break Wake Speak Freeze	PAST Broke Woke Spoke Froze	PAST PARTICIPLE Broken Woken Spoken Frozen
Read Lead Meet	Read Led Met	Read Led Met	Take Shake Fall	Took Shook Fell	Taken Shaken Fallen
Sell Tell Hold	Sold Told Held	Sold Told Held	Give Forgive Forget	Gave Forgave Forgot	Given Forgiven Forgotten
Have Hear	Had Heard	Had Heard	Write Ride Rise	Wrote Rode Rose	Written Ridden Risen
Find Bind	Found Bound	Found Bound	Drive	Drove	Driven

INFINITIVE Stand Understand	PAST Stood Understoo	PAST PARTICIPLE Stood od Understood	INFINITIVE Choose Steal Eat	PAST Chose Stole Ate	PAST PARTICIPLE Chosen Stolen Eaten
			Bite Hide Forbid	Bit Hid Forbade	Bitten Hidden Forbidden
INFINITIVE Keep Creep Sleep Sweep	PAST Kept Crept Slept Swept	PAST PARTICIPLE Kept Crept Slept Swept	INFINITIVE Wear Tear Swear Show	PAST Wore Tore Swore Showed	PAST PARTICIPLE Worn Torn Sworn Shown
Spend Send Bend	Spent Sent Bent	Spent Sent Bent	See Lie	Saw Lay	Seen Lain
Lend Mean	Lent Meant	Lent Meant	INFINITIVE Shine Win	PAST Shone Won	PAST PARTICIPLE Shone Won
Feel Deal	Felt Dealt	Felt Dealt	Hang	Hung	Hung
Build	Built	Built	INFINITIVE Be	PAST Was/Were	PAST PARTICIPLE Been
Get Shoot	Got Shot	Got Shot	Go Do	Went Did	Gone/Been Done
Lose Leave Light	Lost Left Lit	Lost Left Lit			
Sit Stick Strike	Sat Stuck Struck	Sat Stuck Struck			

47 Irregular verbs crossword 2

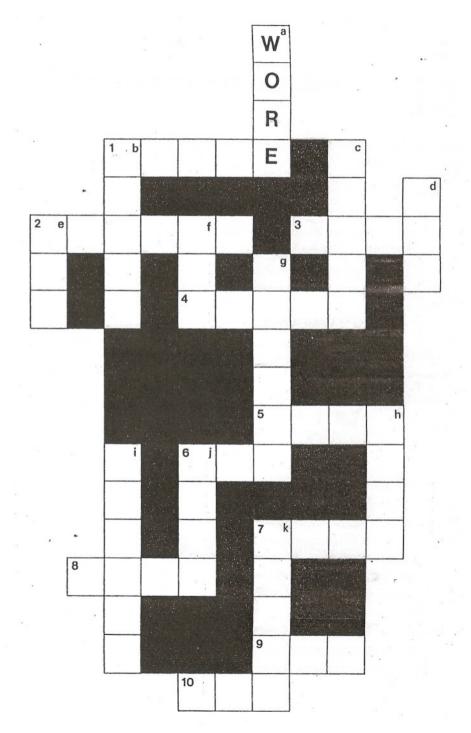
Complete the crossword by filling in the past tense of the verbs in the sentences below (see example):

ACROSS

1	It was so cold last November that the canal	FREEZE
2	The police finally the bank robbers after chasing them	
	for several hours.	CATCH
3	I up at 6.30 this morning.	WAKE
4	Mr and Mrs Brown from London to Manchester last	
	weekend.	DRIVE
5	The child his mother's hand as they crossed the road.	HOLD
6	We in the park all afternoon.	SIT
7	We up at least fifty balloons for the party.	BLOW
8	My parents £35,000 for their house.	PAY
9	He was so tired that he down for a while on the bed.	LIE
10	Björn Borg the ball into the net.	HIT

DOWN

L	JOWN		
a	She a long, white evening-dress to the party.		WEAR
b	I a £5 note on my way to work this morning.	*1	FIND
C	We English all the time when we were on holiday.		SPEAK
d	He his wife at a disco.		MEET
e	The child her finger while playing with a knife.		CUT
f	The thieves in the doorway until the police had gone		
	past.		HIDE
g	He his girlfriend a ring for her birthday.		BUY
h	The teacher a map of Spain on the blackboard.		DRAW
i	My cousin an actor in 1964.		BECOME
j	I thought you you would help me.		SAY
k	My brother his boat himself.		BUILD



Watch the Sherlock Holmes story, and answer the following questions
'Art imitates life: Sherlock & The Mona Lisa - Three Pipe Problem'
http://www.3pp.website/2011/03/art-imitates-life-sherlock-mona-lisa.html
1) Where did the French government take Sherlock Holmes?
2) Why did they need him?
3) Who is Signor Mendoza and what did he do?
4) How did Sherlock Holmes identify him?
5) What did Professor Moriarty plan to do with the paintings?
6) What crime did Signor Mendoza commit?
7) What crime did the artist commit ?
8) What crime did Professor Moriarty commit?

THE STUDY OF LAW

Lead-in

A crime is any act, or omission of an act, in violation of a public law. There are many different crimes, or offences. How many of the offences in the box do you know? Choose four and tell a partner what you think they are. Then look up any words you don't know in a dictionary.

armed robbery arson assault battery bribery burglary domestic violence drug trafficking drunk driving embezzlement extortion forgery fraud homicide insider dealing joyriding kidnapping larceny manslaughter money laundering obstruction of justice rape shoplifting stalking tax evasion theft vandalism

2 Crimes which are typically committed by office employees and salaried professionals are known as white-collar crimes (or business/corporate crimes). Which of the crimes listed in Exercise 1 are white-collar crimes?

Reading 1: Criminal law

- 3 Read the text on page 40 and answer these questions.
 - 1 How do criminal law cases and civil law cases differ in the way they are initiated?
 - 2 Name the four most common categories of criminal offence.
 - 3 In what way is the standard of proof different for criminal and civil cases?
 - **4** What is the difference between a *felony* and a *misdemeanour*? Does your jurisdiction make such a distinction?
- 4 Match the verbs (1-6) with the nouns they collocate with in the text (a-f).

1 commit

a a suit

2 resolve

b an offender

3 bring

c a verdict

4 render

d a crime

5 sentence

e a sentence

6 suspend

f a dispute

- **5** Look at each of the verb–noun pairs in Exercise 4 and, with a partner, take turns to discuss who typically carries out each of the actions: an offender, a victim, a lawyer, the court or a judge. For each collocation there is more than one possible answer.
- **6** Footnote 2 on page 40 refers to the OJ Simpson case, which is an example of an event which gave rise to both a crime and a tort. What is the difference between a crime and a tort?

Criminal law, sometimes (although rarely) called penal law, involves the **prosecution** by the state of a person for an act that has been classified as a **crime**. This contrasts with civil law, which involves private individuals and organisations seeking to resolve legal disputes. Prosecutions are initiated by the state through a **prosecutor**, while in a civil case the **victim** brings the suit. Some **jurisdictions** also allow private criminal prosecutions.

Depending on the offence and the jurisdiction, various punishments are available to the courts to punish an **offender** (see Exercise 12). A court may **sentence** an offender **to execution**, **corporal punishment** or loss of liberty (**imprisonment** or incarceration); suspend the sentence; impose a fine; put the offender under government supervision through **parole** or **probation**; or place them on a **community service order**.

Criminal law commonly **proscribes** – that is, it prohibits – several categories of offences: offences against the person (e.g. assault), offences against property (e.g. **burglary**), **public-order crimes** (e.g. **prostitution**) and business, or corporate, crimes (e.g. **insider dealing**).

Most crimes (with the exception of **strict liability crimes** such as statutory rape¹ and certain traffic offences) are characterised by two elements: a criminal act (**actus reus**) and criminal intent (**mens rea**). To secure a conviction, prosecutors must prove that both actus reus and mens rea were present when a particular crime was committed.

In criminal cases, the **burden of proof** is often on the prosecutor to persuade the trier (whether **judge** or **jury**) that the **accused** is **guilty beyond a reasonable doubt** of every element of the crime **charged**. If the prosecutor fails to prove this, a **verdict** of **not guilty** is rendered. This standard of proof contrasts with civil cases, where the **claimant** generally needs to show a **defendant** is liable on the **balance of probabilities** (more than 50% probable). In the USA, this is referred to as the **preponderance of the evidence**.

Some jurisdictions distinguish between **felonies** (more serious offences, such as **rape**) and **misdemeanours** (less serious offences, such as **petty theft**). It is also worth noting that the same incident may sometimes lead to both a criminal prosecution and an **action in tort**.²

² The OJ Simpson case, for instance, is a famous example of this. This case is dealt with in Exercise 11.

¹ In many jurisdictions, it is illegal for anyone to have sexual intercourse with a minor. This is a strict liability crime: the offender will still be guilty of a crime even if he or she believed the partner was of legal, consenting age.

7 Complete the extract below from a law textbook by using the verbs in the box and check your answer to Exercise 6.

are tried is brought is committed is committed is fined is punished is put is resolved was caused

A crime is a wrong which 1)	against
society. The wrongdoer 2)	
3) in prison or 4)	
money. A tort, on the other hand, is	
5)against an indi	vidual. The injured party
can sue the wrongdoer and receive	
Criminal sanctions exist to make so	
people from committing certain act	s. Tort remedies exist to
make the injured party whole again	for the harm which
6)by the wrongdo	oer.
A key difference between the two is	that a crime requires a
criminal intent (mens rea), whereas	a tort can result without
intent to cause harm on the wrongd	loer's part.
Crimes 7)in the cr	
8)by a governmen	ntal body against the
wrongdoer. A tort, conversely, 9)	in the
civil courts; the injured party brings	an action against the
wrongdoer.	

8 Give a short presentation on the main differences between a crime and a tort. Include these points: the parties, the outcomes, the terminology and procedure and the standard of proof. Refer to your own jurisdiction in your presentation.

Language use 1: Passive constructions

- **9** The textbook excerpt above contains several examples of passive verb constructions. Why do you think the passive voice is used in these sentences? In which of the examples above is the agent of the action (the subject which carries out the action) named?
- 10 Complete these rules for forming passive constructions:

C	The passive consists of two v	/erb	forms.	The 1	first is	a form	of the a	auxiliary
	verb 1)	The	second	d is th	he 2)		r e reini	form
	of the main verb.							
-								

 Usually, the agent is not named in a passive sentence. If the agent is named, it is often expressed in a phrase beginning with the preposition

3) _____

THE OJ SIMPSON CASE

https://www.youtube.com/watch?v=PaZK6h9LQOc

	describes what happened in a case, all of the verbs will be in the past simple passive.				
	1 In 1994, the former American football star and actor OJ Simpson				
	(charge) with the murder of his ex-wife Nicole Brown				
Simpson and her friend, Ronald Goldman.					
	2 He (try) in criminal court for murder. After a lengthy and				
	highly publicised trial, he(acquit) the following year.				
	lowever, in a subsequent civil action in 1997, Simpson				
	(find) liable for the wrongful death of Goldman and				

11 Complete this description of the procedural history of the OJ Simpson case

using the passive forms of the verbs in brackets. Because a procedural history

Key terms 1: Punishments

(sentence) to pay \$33.5 million in damages.

- **12** Match the following sentence halves to form explanations of punishments which are available to the courts. Why do you think the passive is used in these examples?
 - **1** When someone is *sentenced to execution*,
 - **2** When someone is *placed on a community service order*,
 - **3** When someone is *sentenced* to *imprisonment*,
 - 4 When someone is put on parole,
 - 5 When someone is put on probation,
 - 6 When someone is fined.

- a they are put in prison for a crime.
- b they are given a period of time when they must behave well and not commit any more crimes in order to avoid being sent to prison.
- **c** they have to pay an amount of money as a punishment for breaking a law.
- d they are killed as a legal punishment for a crime.
- **e** they are released before their prison sentence is finished, with the agreement that they will behave well.
- **f** the court requires an offender to perform unpaid work in their spare time and to contribute to their community.
- **13** Discuss the punishments listed in Exercise 12 with a partner. Which are the most effective? Which are the least effective? Give reasons for your answers.

Listening 1: White-collar crime in the 21st century

You are going to hear a law professor being interviewed on a university radio station programme. Professor John Poulos is a faculty member at the University of California Davis School of Law. After practising law in California, he introduced the law school's first course on white-collar crime.

- **14** ◀ € **4.1** Listen to the interview. Does Professor Poulos think that white-collar crime is less serious than, as serious as or more serious than violent street crime?
- **15 ◄ : 4.1** Listen again and decide whether these statements are true (T) or false (F), according to the professor.
 - 1 New technology has led to a decrease in white-collar crime.
 - 2 Street crime is generally punished more harshly than white-collar crime.
 - 3 Increasingly, white-collar crime is committed by employees high up in the corporate hierarchy.
 - 4 The number of people who are victims of white-collar crime is significant.
 - 5 White-collar crime has had little effect on the US economy.

A SCANDAL IN BOHEMIA

'Jeremy Brett as Sherlock Holmes - A Scandal in Bohemia [HD]' 00'.00"-22'.00" https://www.youtube.com/watch?v=pZYsVU2yt4A

- 1) What are the two men looking for?
- 2) Who are they and who sent them?
- 3) How long did Dr Watson wait for his cab in the rain?
- 4) What had Sherlock Holmes been doing while Watson was away?
- 5) What does Sherlock Holmes need to keep him happy?
- 6) Sherlock Holmes is the only unofficial _____ in the world.
- 7) Who is Sherlock Holmes' latest client?
- 8) What is his nationality?
- 9) How many men has he killed?
- 10) Who is Irene Adler?
- 11) What is her job?
- 12) Why does she want revenge?
- 13) How many days does Sherlock Holmes have in which to solve the case?
- 14) Where does Wilhelm have to go at the weekend?
- 15) What crimes have been committed in the story so far?

Key Vocabulary

NOUNS:

A burglar un ladro, scassinatore
A cab una carrozza da nolo, tassì

A duellist *un duellante* An opponent *un avversario*

An adventuress avventuriera, cortigiana

A gentleman un gentiluomo

A lady gentildonna, signora

A betrothal una cerimonia di fidanzamento

A fiancé un fidanzato
A fiancée una fidanzata

A mistress un'amante, concubina, mantenuta

Morphine morfina
Cocaine cocaina
Revenge la vendetta

Scientific deduction la deduzione scientifica

Drugs la droga

ADJECTIVES:

Engaged fidanzato, fidanzata

PLACES: Bohemia / Warsaw / Scandinavia / The Langham Hotel

First, watch this video-clip:

'Keen Eddie S1E8 - Sticky Fingers'

00'.00"- 04'.20"

https://www.youtube.com/watch?v=x18VAhtJ_gY

What crimes and which kinds of criminal did you see?



Bank Thefts Soaring

Attempts to steal people's bank cards and PIN codes while they are using cash machines have tripled over the past year, according to official figures released today. Financial Fraud Action UK says there were 7,500 incidents in the first six months of this year, three times higher than in January-June 2013, and the numbers appear to be increasing every month. Police say the rise is partly because more secure chip-and-pin cards have reduced the opportunities for hi-tech fraud. In a practice that the police call 'shoulder surfing', thieves look over a person's shoulder while they tap in their number at cash machines and then distract them as the card comes out of the ATM, enabling the thief to snatch it.

Eighty-year-old Jacqueline Fletcher told BBC News she was watched by two thieves while she withdrew cash from an Cashpoint outside her local supermarket. Later, one of the pair asked her for some small change and stole her bank card while pretending to help her with her purse. The perpetrators then used the card to place £400 in bets at Ladbrokes, spent £60 on phone cards and withdrew £240 in banknotes.

The head of the Cheque & Plastic Crime Unit, Detective Chief Inspector Dave Carter, puts part of the blame on the introduction of more secure chip-and-pin cards and better designed cash machines. The innovations make it harder for criminal gangs to use sophisticated equipment to copy the details on cards.

"This equipment is difficult to get hold of, it's obviously illegal to possess it. It tends to be quite hi-tech and therefore it's expensive," he explained. "But tricking bank customers out of their cards depends on the tried-and-tested techniques of petty crime. This is a return to a simple distraction tactic, which it's a lot cheaper."

Jacqueline Fletcher's bank returned the cash the thieves had obtained from their ATM, but some banks refuse to pay refunds if people have been careless with their PIN codes. Police say the obvious way to frustrate thieves is to shield the PIN code pad while you are entering the number, with your spare hand. Card providers claim that significant numbers of customers still do not bother to take this precaution.

Criminals can obtain your card number in other ways, too. Phishing, for example, by infecting your computer with a programme which will read its files and register when you type in a password. Your card's PIN number and details may also be copied by a electronic device called a 'skimmer' which can be attached to cash machines. Details are then sold on hundreds of 'carding' websites, often based in Eastern Europe or China. Anyone can register for one of these sites - all you need is an email address - to get access to a global network of criminals selling details from victims over the world.

We visited a number of sites selling British card details from banks including HSBC. One seller on a Russian website offered British credit cards, with full details of the person's identity, for just £19 each. For £190, they also claimed to be able to offer access to a UK bank account with a credit limit of £8,000. Another seller on a separate Russian website boasted of having five staff working in the Republic of Ireland. Within one minute of us contacting him, he offered to sell the details on the magnetic strips of credit cards from any Irish bank. These details can be attached to blank plastic cards and used in shops in countries which don't use chip and pin, such as the USA.

Other criminals use the 'deep internet'. This is an anonymous network which is even tougher for the police to trace and requires you to download special programs. Here, we found one website, selling bundles of Visa cards and MasterCards from Holland and Germany, complete with their security codes, with credit limits of £2,000 each, for £25 per card.

Part 2. (10 marks: 1 point for each correct answer; 0 for each incorrect or non-answer).

Read the article on the opposite page, taken from The Telegraph of September 25th 2014. Now give short answers (1-12 words only) to the following questions, according to the information in the text.

1) How many bank card thefts were reported in the first six months of last year?
2) Why is the number of bank card thefts increasing?
3) What is the easiest and least expensive way for a criminal to gain access to your bank account?
4) How did the two criminals distract Jacqueline Fletcher?
5) How much money did they steal from her?
6) How much money did her bank give her back?
7) Are banks obliged to refund the money that has been stolen from their customers in this way?
8) What is phishing ?
9) What is skimming ?
10) How much does it cost to buy a stolen Dutch credit card plus its CVV number on the Internet ?

LAW IN PRACTICE

Lead-in

Crimes involving identity theft are becoming increasingly common. Many people think nothing of giving away personal information, and this can be abused by criminals. Lawyers can help clients who may be at risk of identity theft by placing a fraud alert on their credit file, closing bank accounts, filing a police report and checking for more instances of fraud.

- 23 a Discuss these questions in small groups.
 - 1 How would you define identity theft?
 - 2 What examples of identity theft can you think of?
 - b Compare your ideas with this definition given by the Identity Theft Resource Center.

Identity theft is a crime in which an impostor obtains key pieces of personal identifying information (PII), such as social security numbers and driver's licence numbers, and uses them for their own personal gain. This is called ID theft. It can start with lost or stolen wallets, stolen mail, a data breach, a computer virus, phishing, a scam or paper documents thrown out by you or a business.

Key terms 2: Identity theft

- **24** There are several common kinds of identity theft. Match the examples (1–6) with the definitions (a–f).
 - bin raiding¹
 - 2 skimming
 - 3 phishing
 - 4 changing addresses
 - 5 stealing
 - 6 pretexting

- a stealing credit/debit card numbers by using a special storage device when processing cards (often in order to make illegal copies)²
- **b** fraudulently gaining access to personal information from financial institutions, telephone companies and other sources
- **c** taking wallets, mail and other items containing personal information without permission
- d pretending to be a financial institution or company and sending spam or pop-up messages to get people to reveal personal information
- e sending someone's billing statements to another location by completing a change of address form
- f looking through rubbish for bills or other paper containing detailed information
- 25 Which of the above kinds of identify theft are a problem in your country? Have you ever been the victim of any of the above?

^{1 (}US) dumpster diving

² Such devices first came to public attention when it was reported that restaurant employees had been using them to record information when processing cards. Restaurant patrons were advised by antifraud campaigners not to let their credit cards be taken away from the table. Cards are now commonly processed in front of diners using wireless devices.

Listening 2: Podcasts

The Internet provides a lot of useful information for legal practitioners who need to keep up to date with developments in the law. Specialist blogs are one example of constantly updated sources of information, and there are many law-related podcasts that can be downloaded onto an mp3 player and listened to during those spare minutes between appointments. See www.podcast.net for a comprehensive list of audio and video podcasts.

- 26 ◀ € 4.2–4.5 Listen to four short clips taken from law-related podcasts. Which of the common kinds of identity theft described in Exercise 24 is being described in each?
- 27 **◄ 6.4.6. 4.7** Listen to the full versions of podcasts 1 and 2 and answer these questions.
 - 1 Why might a victim of identity theft not realise that they have been targeted?
 - 2 What must potential creditors do when you have placed a fraud alert on your credit report?
 - **3** Phishing can involve sending email to a person in order to get them to reveal personal information. What other example of phishing is given?
 - 4 Why may banks refuse to compensate people a second time for losses caused due to phishing?
 - 5 How are banks contributing to the problem of phishing?
- 28 ◀ € 4.8, 4.9 Listen to the full versions of podcasts 3 and 4 and answer these questions.
 - 1 The stolen laptop contained information on how many Hewlett Packard employees?
 - a 196,000
 - **b** 19,600
 - c 1,960
 - 2 Why might the stolen information be inaccessible?
 - a It is impossible to extract the data.
 - **b** The thieves do not have the encryption key.
 - c The encryption key can no longer be used.
 - 3 According to the survey, how many bins contained both a bank account number and associated sort code?
 - a one in five
 - b 72%
 - c two in five
 - 4 How many Americans have been the victims of identity theft?
 - a 99.9 million
 - b 19.9 million
 - c 9.9 million

Speaking 2: Short presentation

The senior partner at your law firm has asked you to prepare a short presentation on some of the most common forms of identity theft. She is particularly interested in what the firm could do to reduce the risks to its staff and customers, and would also like to be prepared for the kinds of questions, concerns and legal problems the firm's clients might have.

29 Prepare a short presentation on the subject of identity theft, using the information in this unit and the format outlined in Unit 1 (page 15).

Language use 3: Giving advice and expressing obligation

Lawyers frequently need to give advice and to tell their clients about obligations imposed by the law.

- **30** Read the transcript for audio 4.6 (page 128) and find examples of the of language of advice and of obligation.
- **31** Read the information in the box below and complete the notes on the use of *must* and *have to* in the negative.

Giving advice

Should is often used to give advice:
You **should** then review your credit reports carefully.

Expressing obligation

Must and have to are used to express obligation. In statements about obligation with must, the obligation is usually one that the speaker imposes on him/herself. Have to is often used to refer to an external obligation (e.g. a law,

regulation or order from another person). Compare these two sentences: I really **must** do something to protect myself against identity theft.

We now have to shred all documents before throwing them away.

Must can generally be replaced by have to:
... potential creditors must / have to use what the law refers to as ...

Must and have to are used differently in the negative form. You must attend the

meeting has the same meaning as You have to attend the meeting. However,

compare the meanings of these two sentences: You **mustn't** attend the meeting.

You don't have to attend the meeting.

You 1) _____ attend the meeting implies an absence of obligation. You may attend the meeting if you wish, but it is not compulsory.

You 2) _____ attend the meeting implies that you are prohibited from attending the meeting (e.g. confidential information will be discussed that

those present do not wish you to know).

32 Decide whether these sentences are giving advice or expressing obligation. Complete them using *should*, *must* or *have to*. Remember, in some cases more than one answer may be possible.

- 1 To register as a victim of identity theft, you ______ obtain a registration application packet from the Department of Justice
 - registration application packet from the Department of Justice.

 2 Those convicted of aggravated identity theft
 - additional mandatory two-year prison term.

 3 We believe that banking organisations ______ provide their
 - customers with better information about how to prevent identity theft.

 4 Credit reporting companies ______ make any requests for
 - further information within 15 days of receiving your Identity Theft Report.

 5 Victims of identity theft ______ monitor financial records for

several months after they discover the crime.

6 Memorise your passwords and personal identification numbers (PINs) so you do not ______ write them down.

Speaking 3: Role-play: advising a client

33 Discuss the four cases below with a partner. Take it in turns to play the roles of the lawyer and the client.

Lawyer

When playing the role of the lawyer, take detailed notes and ask any further questions necessary using the WASP technique outlined in Unit 3. Advise your client using the language of giving advice and expressing obligation.

FOR EXAMPLE: You should check your credit-card statements as soon as you receive them. If you see any purchases you didn't make, you should challenge them immediately.

Client

When playing the role of the client, respond to the questions posed by the lawyer as best you can, inventing any details when necessary. Do not give all of the information at once.

- 1 You have just been forwarded several pieces of mail from a previous address. The mail includes a bill, a series of reminders and follow-up letters demanding payment for a car that you did not purchase. The most recent letter is from a lawyer representing the company from which the car was bought. He is threatening you with legal action.
- 2 Last week, your credit card was refused, although you had not used it for several months and had no outstanding debts. When you called the creditcard company, they said that the card had been used for a series of online transactions two months ago and that you are now over your limit. You have not received a statement for three months.
- 3 You have recently begun a small business employing four administrative personnel. You are concerned about the rising level of crime involving identity fraud, and wish to develop a comprehensive policy to reduce the risk to your staff and customers.
- 4 You are the CEO of a major international company. Last night, your head of customer security attended a leaving party for a colleague before travelling home on the train. When he woke up this morning, he realised that he had left his laptop somewhere between the office and home.

Writing: Letter of advice

34 Write a follow-up letter of advice based on one of your lawyer-client interviews in Exercise 33. Use the structure outlined in the email of advice in Unit 2.