#### SUS (System Usability Scale) Questionnaire

(See <https://www.usability.gov/how-to-and-tools/methods/system-usability-scale.html>)

The average of the global values obtained by the SUS represents the average level of satisfaction.

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **> USER NAME/CODE: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ <**

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| --- | --- | --- | --- | --- |
| **Strongly****disagree** |  |  |  | **Strongly****agree** |

 |
| 1. I think I would like to use this site frequently |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
| **1** | **2** | **3** | **4** | **5** |

 |
| 2. I found the site unnecessarily complex  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
| **1** | **2** | **3** | **4** | **5** |

 |
| 3.    I found the site very easy to use  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
| **1** | **2** | **3** | **4** | **5** |

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| 4.  I think I would need the support of someone who is already able to use the site |

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| --- | --- | --- | --- | --- |
|  |  |  |  |  |
| **1** | **2** | **3** | **4** | **5** |

 |
| 5.  I found the various features of the site well integrated |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
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| **1** | **2** | **3** | **4** | **5** |

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| 6.  I found inconsistencies between the various features of the site |

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| --- | --- | --- | --- | --- |
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| **1** | **2** | **3** | **4** | **5** |

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| 7.  I think most people can learn how to use the site easily |

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| --- | --- | --- | --- | --- |
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| **1** | **2** | **3** | **4** | **5** |

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| 8.  I found the site very difficult to use |

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| --- | --- | --- | --- | --- |
|  |  |  |  |  |
| **1** | **2** | **3** | **4** | **5** |

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| 9.  I felt comfortable using the site  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
| **1** | **2** | **3** | **4** | **5** |

 |
| 10.  I needed to learn a lot of processes before I was able to get the most out of the site |

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| **1** | **2** | **3** | **4** | **5** |

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