#### SUS (System Usability Scale) Questionnaire

(See <https://www.usability.gov/how-to-and-tools/methods/system-usability-scale.html>)

The average of the global values obtained by the SUS represents the average level of satisfaction.

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **> USER NAME/CODE: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ <**   |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | |  | |  |  |  |  |  | | --- | --- | --- | --- | --- | | **Strongly**  **disagree** |  |  |  | **Strongly**  **agree** | | | 1. I think I would like to use this site frequently | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  | | **1** | **2** | **3** | **4** | **5** | | | 2. I found the site unnecessarily complex | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  | | **1** | **2** | **3** | **4** | **5** | | | 3.    I found the site very easy to use | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  | | **1** | **2** | **3** | **4** | **5** | | | 4.  I think I would need the support of someone who is already able to use the site | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  | | **1** | **2** | **3** | **4** | **5** | | | 5.  I found the various features of the site well integrated | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  | | **1** | **2** | **3** | **4** | **5** | | | 6.  I found inconsistencies between the various features of the site | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  | | **1** | **2** | **3** | **4** | **5** | | | 7.  I think most people can learn how to use the site easily | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  | | **1** | **2** | **3** | **4** | **5** | | | 8.  I found the site very difficult to use | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  | | **1** | **2** | **3** | **4** | **5** | | | 9.  I felt comfortable using the site | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  | | **1** | **2** | **3** | **4** | **5** | | | 10.  I needed to learn a lot of processes before I was able to get the most out of the site | |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  | | **1** | **2** | **3** | **4** | **5** | | |